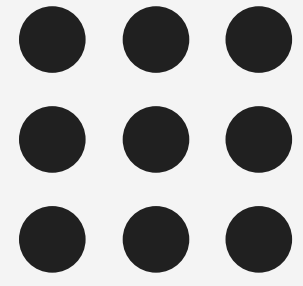


CUSTOMER SERVICE SUPER-BOT

Maintain your service levels and cope with new customer expectations during the Covid-19 crisis and beyond.

powered by
NHANCE NOW

Covid-19 crisis has turned customer service chaotic.



COST CUTS. LESS STAFF.

Has crippled operations resulting in huge backlogs and increased customer anxiety.

SHIFT IN EXPECTATIONS

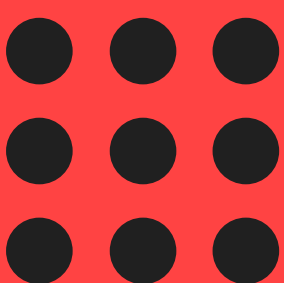
100% digital service in the time of social distancing and touchless interactions.

You are not alone

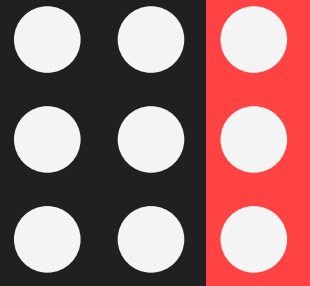


85%

of customer service teams,
globally, weren't prepared
with a disaster
preparedness plan for a
crisis of this nature.



source: Gartner

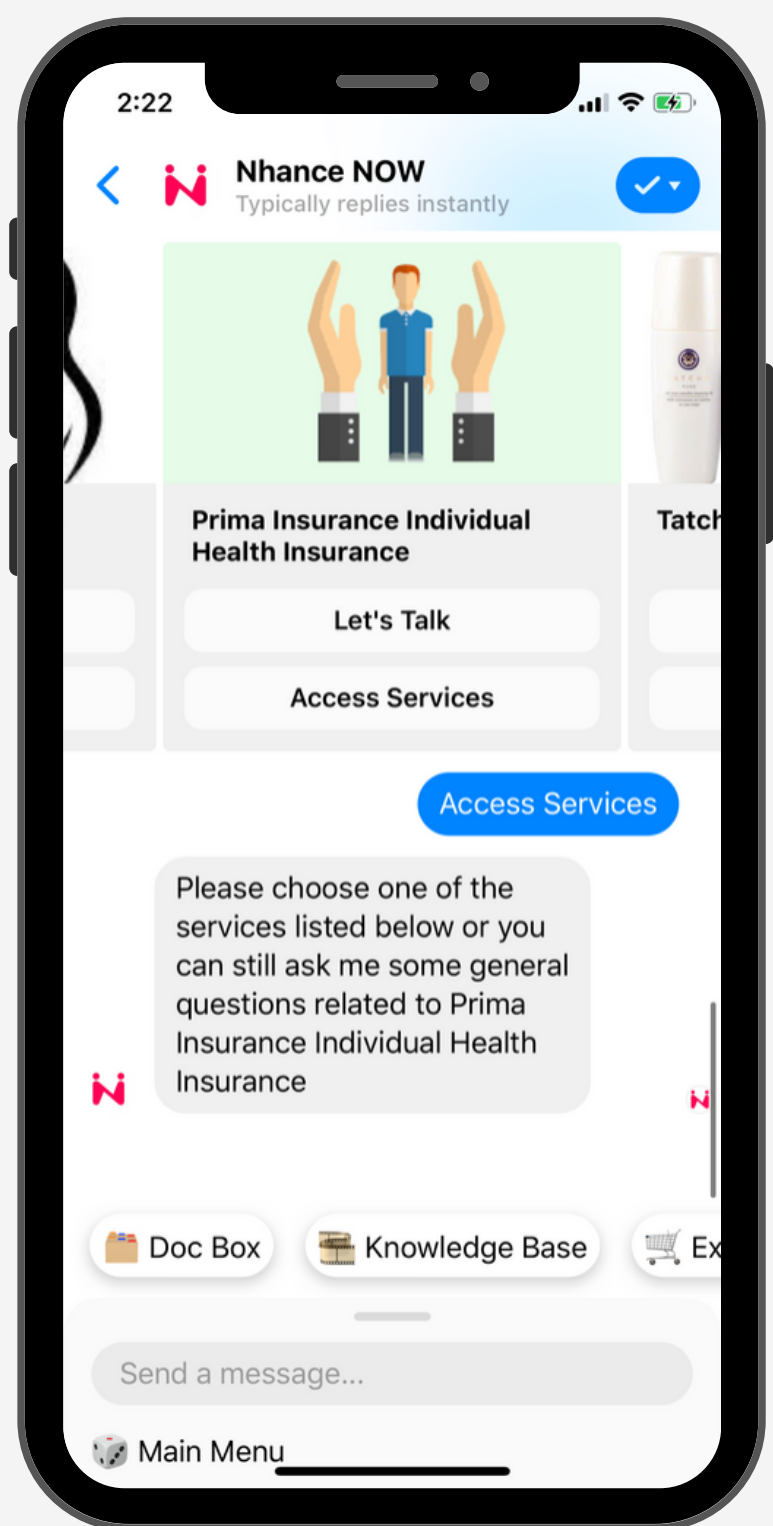
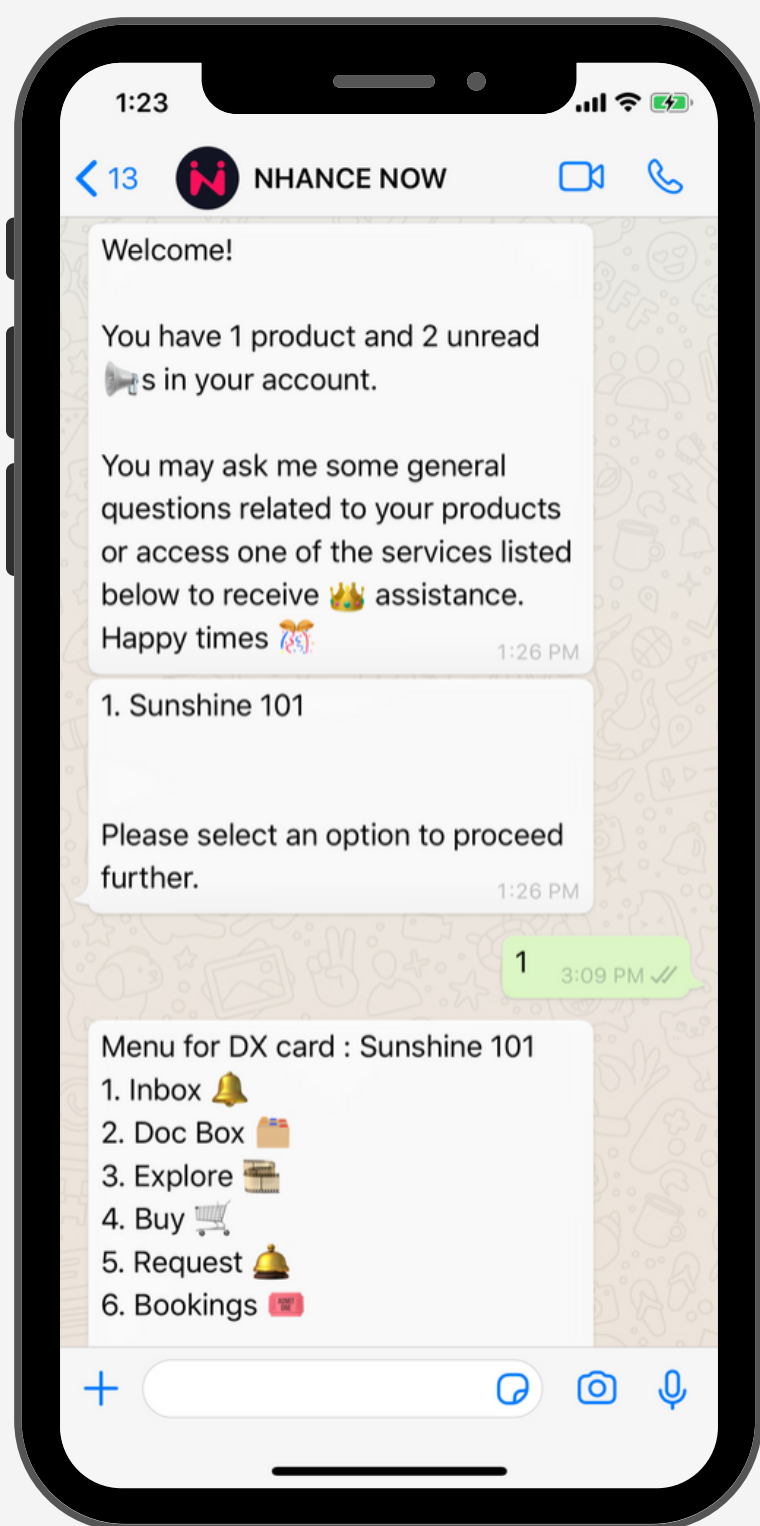


Service Heads worldwide are turning to **Bot technology** to resurrect their service experience to customers.



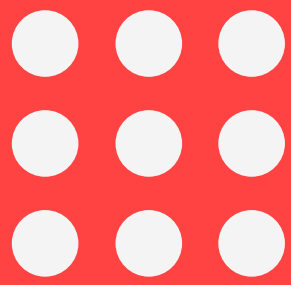
Conversational Self Service

Your Technology Stimulus



Automate service, support, expert advice and add-on sale across post purchase touch points, with Humanized Automation.





Here's what the Service Bot can do for you.

- 24/7 Virtual support centre.
- Instant resolution to queries.
- Handle multiple requests simultaneously.
- Personalized experience for every customer.
- Nudge and push add-on sale.
- Human hand-offs for services requiring escalations.
- Collect feedback, run surveys.



With a few Super Powers

EXPERIENCE MAPS

Use Expert designed XMAPS to "virtually guide" your customers that creates moments of magic.

CONVERSATION TEMPLATES

Use Expert designed conversation flows that hook customers to "addictive" interactions with the Bot.

INTELLIGENT ADVISORY

Proactive service assisting, reminding and guiding customers without they raise a request.



Runs on WhatsApp and Messenger

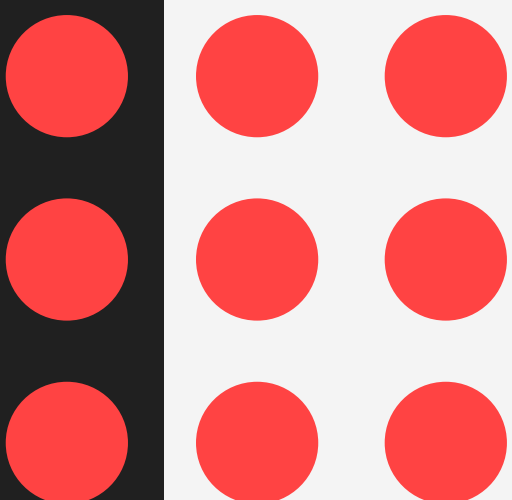


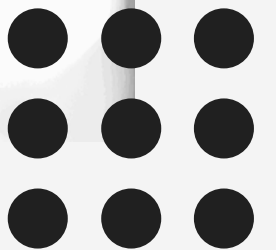
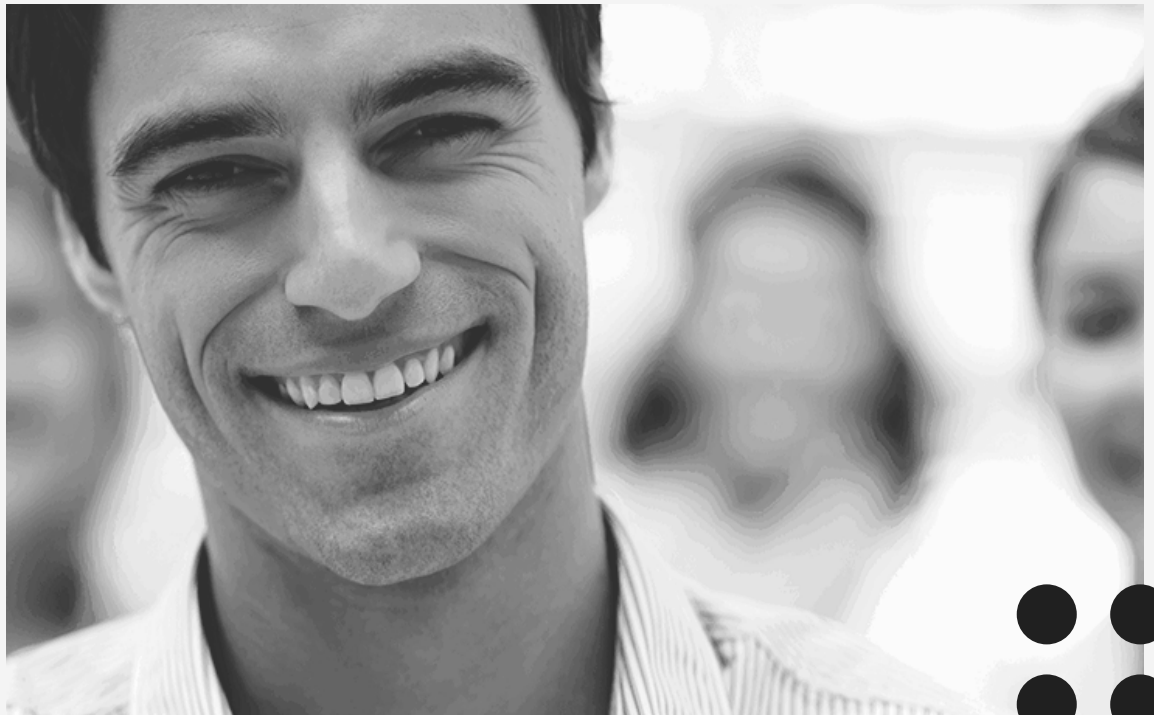
Messaging apps
customers use
everyday.



Gets ready in 72 hours

Choose.
Customize.
Deploy.





Bring the smiles back amidst the chaos.

Satisfied Customers. Relieved Staff. A Happy You.





WE ARE HAPPY TO PLAY OUR PART.

Start with our FREEMIUM plan. No committments. Zero setup costs. Low costs even at higher usage stage.

RETURN ON INVESTMENT



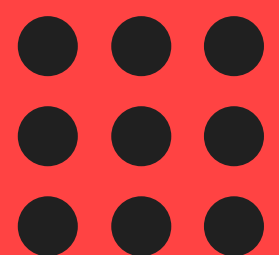
Multi function Bot for Service, Support and Engagement.

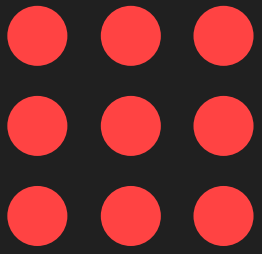


Scale without hurdles even in an uncertain economy.



Calm customer anxiety. Improve retention.





Let's have a Conversation

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